Job Description

**Department:** Crisis Center

**Job Title:** Crisis Nurse

**Reports to:** Crisis Center Program Manager

**Job Purpose:** Responsible for the coordination of medical, nursing and program services for an acute residential program serving persons with mental health, substance abuse and co-occurring disabilities. The Crisis Nurse is responsible for the initial interview and/or assessment of the clients when they are in crisis to assure stabilization; will also interpret medical information, make decisions about possible admissions and assist or administer medications.

**Essential Duties and Responsibilities:**
- Obtains medical histories and provides medical screening.
- Complete interviews and physical assessments of consumers.
- Responsible for updating the initial treatment plan with any medical issues, in conjunction with other staff.
- Schedules and assists with psychiatric assessments.
- Coordinate and implement discharge plans which may include outside community agencies.
- Follow-up on medical concerns.
- Monitors with or without observation, withdrawal complications, possible medication side effects and emerging symptoms of mental illness.
- Provides health education to groups and/or individuals.
- Maintains up to date, well documented medical records, which comply with state and program requirements.
- Participates in case reviews as a member of the multidisciplinary staff.
- Monitors patient self-administration of medications and conducts audits on medication record documents to ensure accountability and compliance with medical direction.

**Additional Duties and Responsibilities:**
- Accomplish all tasks as appropriately assigned or requested.

**Competencies:**
- Social Skills—the individual professionally interacts with employees and patients and models a positive teamwork attitude.
• Problem solving—the individual identifies and resolves problems in a timely manner and gathers and analyzes information skillfully.

• Leadership—the individual inspires and motivates others to perform well, accepts feedback from others.

• Quality management—the individual looks for ways to improve and promote quality and demonstrates accuracy and thoroughness.

• Judgment—the individual displays willingness to make decisions, exhibits sound, accurate, and ethical judgment and makes timely decisions.

• Planning/organizing—the individual prioritizes and plans work activities, uses time efficiently and develops realistic action plans.

• Safety and security—the individual observes safety and security procedures and uses equipment and materials properly.

• Interpersonal skills—the individual maintains confidentiality, remains open to others’ ideas and exhibits willingness to try new things.

• Oral communication—the individual speaks clearly and persuasively in positive or negative situations and demonstrates one-on-one and group presentation skills.

• Written communication—the individual edits work for spelling and grammar, presents data effectively and is able to read and interpret written information.

Experience and Education:

Required:

• RN with minimum of one year psychiatric or emergency department nursing

• Ability to physically manage aggressive patients

• Experience in the treatment of chemically dependent persons

• Computer literacy and experience with electronic health records

Preferred:

• Knowledge of Siouxland community resources

This job description is not intended to be all-inclusive and does not constitute a written or implied contract of employment. The employee will be expected to perform other reasonably related duties as assigned by the immediate supervisor and / or other management personnel.